

BUTUAN CITY

Romeo A. Solis
OIC-City Director

<i>Marissa M. Mones</i>	<i>LGOO V</i>
<i>Dulce Amor M. Moran</i>	<i>LGOO V</i>
<i>Alma M. Tiempo</i>	<i>LGOO V</i>
<i>Vincent Angelo M. Balansag</i>	<i>Admin. Aide IV</i>

SURIGAO CITY

<i>John Rey L. Mosquito</i>	<i>LGOO VI/CLGOO</i>
<i>Marilou E. Alovera</i>	<i>LGOO V</i>
<i>Genalin C. Pegarro</i>	<i>LGOO II</i>
<i>Adela O. Aurora</i>	<i>Admin. Aide II</i>

BISLIG CITY

<i>Olivia P. Bagasbas</i>	<i>LGOO VI/CLGOO</i>
<i>Ezhraim Jon C. Maymay</i>	<i>Admin. Aide IV</i>

CABADBARAN CITY

<i>Annabel F. Yangson</i>	<i>LGOO VI/CLGOO</i>
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BAYUGAN CITY

<i>Madolyn V. Lim</i>	<i>LGOO VI/CLGOO</i>
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TANDAG CITY

<i>Lorna N. Pejo</i>	<i>LGOO VI/CLGOO</i>
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CITIZEN'S CHARTER



**DILG XIII
REGIONAL
OFFICE**

**1559 Matimco Bldg.
Km. 4 Libertad
Butuan City**

DILG Region XIII (Caraga) Directory

SURIGAO DEL SUR

Pedrito P. Alacaba
Provincial Director

<i>Ma. Lourdes C. Martinez</i>	<i>LGOO VI/Provincial Office</i>
<i>Joseph G. Porgatorio</i>	<i>LGOO VI/Provincial Office</i>
<i>Ma. Prosiebelle Llywellyn P. Abejuela</i>	<i>LGOO V/Lianga</i>
<i>Noel L. Arreza</i>	<i>LGOO V/Cantilan</i>
<i>Lourdanita G. Aya-ay</i>	<i>LGOO V/San Miguel</i>
<i>Roel J. Camba</i>	<i>LGOO V/Hinatuan</i>
<i>Julius R. Carrido</i>	<i>LGOO V/Lingig</i>
<i>Julieto O. Curayag</i>	<i>LGOO V/Madrid</i>
<i>Arman M. Decena</i>	<i>LGOO V/San Agustin</i>
<i>Bella C. Decena</i>	<i>LGOO V/Cortes</i>
<i>Merrill B. Espenido</i>	<i>LGOO V/Carmen</i>
<i>Mayonito Fernan E. Ramos</i>	<i>LGOO V/Marihatag</i>
<i>Camelia A. Ruaza</i>	<i>LGOO V/Tago</i>
<i>Ellen G. Sullano</i>	<i>LGOO V/Bayabas</i>
<i>Joseph L. Urgel</i>	<i>LGOO V/Carrascal</i>
<i>Ernie Y. Gultiano</i>	<i>LGOO V/Lanuza</i>
<i>Marichelle O. Gultiano</i>	<i>LGOO V/Cagwait</i>
<i>Jane G. Moreno</i>	<i>LGOO V/Barobo & Tagbina</i>
<i>Redgy V. Panilan</i>	<i>LGOO II/Provincial Office</i>
<i>Desiree S. Bajan</i>	<i>LGOO II/Provincial Office</i>
<i>Nerie R. Arizobal</i>	<i>Admin. Asst. II</i>
<i>Regina B. Gelvosa</i>	<i>Admin. Aide VI</i>
<i>Marichu M. Suba</i>	<i>Admin. Aide IV</i>
<i>Joselito E. Ramos</i>	<i>Admin. Aide IV</i>
<i>Fernando A. Ruaza</i>	<i>Admin. Aide III</i>
<i>Richard S. Falcon</i>	<i>Admin. Aide I</i>

DILG Region XIII (Caraga) Directory

SURIGAO DEL NORTE

<i>Welivie C. Diola</i>	<i>LGOO V/Provincial Office</i>
<i>Mary Grace O. Santos</i>	<i>LGOO V/ detailed in Region 12</i>
<i>Mary Ann S. Tomate</i>	<i>LGOO V/Alegria</i>
<i>Jimylen H. Ballicud</i>	<i>LGOO V/Mainit</i>
<i>Milariza L. Beniga</i>	<i>LGOO V/Dapa & Del Carmen</i>
<i>Catherine A. Gealogo</i>	<i>LGOO V/Placer</i>
<i>Ian Jun A. Gesta</i>	<i>LGOO V/Sta. Monica & San Benito</i>
<i>Sheila H. Gesta</i>	<i>LGOO V/San Isidro</i>
<i>Nova D. Hilig</i>	<i>LGOO V/General Luna</i>
<i>Jenita T. Ladres</i>	<i>LGOO V/Malimono</i>
<i>Wenefredo R. Lasala, Jr.</i>	<i>LGOO V/Socorro</i>
<i>Emma B. Lopez</i>	<i>LGOO V/Sison</i>
<i>Liza L. Montaner</i>	<i>LGOO V/Tubod</i>
<i>Roberto E. Patayon, Jr.</i>	<i>LGOO V/Claver</i>
<i>Roberto A. Reyna, Jr.</i>	<i>LGOO V/San Francisco</i>
<i>Nellie M. Rocolcol</i>	<i>LGOO V/Bacuag</i>
<i>Rosalina A. Sering</i>	<i>LGOO V/Gigaquit</i>
<i>Sundry P. Sembrano</i>	<i>LGOO V/Tagana-an</i>
<i>Ma. Rosario M. Ambray</i>	<i>LGOO II/Provincial Office</i>
<i>Gretchen N. Dumanjog</i>	<i>LGOO II/Provincial Office</i>
<i>Jacky A. Mellorin</i>	<i>LGOO II/Provincial Office</i>
<i>Baltazar G. Camporedondo</i>	<i>Admin. Asst. II</i>
<i>Elsa D. Dumaguit</i>	<i>Admin. Asst. II</i>
<i>Letecia S. Olvez</i>	<i>Admin. Asst. II</i>
<i>Lydia S. Tinio</i>	<i>Admin. Aide VI</i>
<i>Vergel U. Tomate</i>	<i>Admin. Aide IV</i>
<i>Florentino E. Miones</i>	<i>Admin. Aide III</i>
<i>Dionisio A. Espanto</i>	<i>Admin Aide I</i>

PROVINCE OF DINAGAT ISLANDS

Domingo E. Bulabog
OIC-Provincial Director

<i>Rowena S. Acabal</i>	<i>LGOO V/Dinagat & Cagdianao</i>
<i>Celedonia M. Gemao</i>	<i>LGOO V/Basilisa & San Jose</i>
<i>Kim L. Suan</i>	<i>LGOO V/Libjo</i>
<i>Crisologo L. Virtudazo</i>	<i>LGOO V/Loreto & Tubajon</i>



Republic of the Philippines
DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT
REGION XIII (Caraga Region)
1559 Matimco Bldg., Km. 4, Libertad, Butuan City
Tel. Nos.: (085) 341-1976, 342-2134 & 815-1299

Mandate

To promote peace and order, ensure public safety and further strengthen local government capability, aimed towards the effective delivery of basic services to the citizenry.

Vision

The Department is primary catalyst for excellence in local governance that nurtures self-reliant, progressive, orderly, safe and globally competitive communities sustained by God-centered and empowered citizenry.

Mission

The Department shall promote peace and order, ensure public safety, strengthen capability of local government units through active people participation and a professionalized corps of civil servants.

Service Pledge

We the administrative / technical personnel of the Department of the Interior and Local Government – Region XIII, do hereby pledge to commit to:

Provide updated basic information and efficient and effective services to all our customers/stakeholders by maximizing all our available resources.

Observe professional ethics in serving/attending to our customers/stakeholders at all times.

Demonstrate personal integrity and professional competence in the discharge of our official functions and duties.

Welcome and respond to suggestions/recommendations promptly for progressive innovation and change.

With you, our valued customers/stakeholders, our mandate is realized. We are always happy to serve you!

DILG Region XIII (Caraga) Directory

AGUSAN DEL SUR

Arleen Ann R. Sanchez
Provincial Director

<i>Roberto E. Sion</i>	<i>LG00 VI/Provincial Office</i>
<i>Elva Theresa D. Velmonte</i>	<i>LG00 VI/Provincial Office</i>
<i>Rena L. Naguita</i>	<i>LG00 V/Provincial Office</i>
<i>Rizza D. Sion</i>	<i>LG00 V/Trento</i>
<i>Mary Nol P. Aban</i>	<i>LG00 V/San Francisco</i>
<i>Arturo O. Bombeo, Jr.</i>	<i>LG00 V/Rosario</i>
<i>Feliviv C. Cuanan</i>	<i>LG00 V/Loreto</i>
<i>Maricel G. Dumanglas</i>	<i>LG00 V/Talacogon</i>
<i>Shiela D. Jaramillo</i>	<i>LG00 V/Esperanza</i>
<i>Daniel P. Longaquit</i>	<i>LG00 V/Sibagat</i>
<i>Sherwin C. Obien</i>	<i>LG00 V/Veruela</i>
<i>Cecilia M. Ohiman</i>	<i>LG00 V/Prosperidad</i>
<i>Alice B. Robles</i>	<i>LG00 V/San Luis</i>
<i>Maricel G. Torreon</i>	<i>LG00 V/La Paz</i>
<i>Jason Ryan R. Lam</i>	<i>LG00 V/Sta. Josefa</i>
<i>Charles V. Lim, Jr.</i>	<i>LG00 V/Bunawan</i>
<i>Ferdy Benigno R. Avila</i>	<i>LG00 II/Provincial Office</i>
<i>Hazel Anne C. Baluca</i>	<i>LG00 II/Provincial Office</i>
<i>Joemar S. Salmoro</i>	<i>LG00 II/Provincial Office</i>
<i>Nathaniel T. Obenza</i>	<i>LG00 II/Provincial Office</i>
<i>Leny M. Auxtero</i>	<i>Admin. Asst. II</i>
<i>Reynarose G. Mendez</i>	<i>Admin. Asst. II</i>
<i>Genen C. Alburo</i>	<i>Admin. Aide III</i>

SURIGAO DEL NORTE

Domingo E. Bulabog
Provincial Director

<i>Lydia S. Bajan</i>	<i>LG00 VI/ Provincial Office</i>
<i>Marceliano Ali C. Tabacon III</i>	<i>LG00 VI/ Provincial Office</i>
<i>Richard C. Lasala</i>	<i>LG00 V/Provincial Office</i>
<i>Mary Jane V. Catulay</i>	<i>LG00 V/Provincial Office</i>

DILG Region XIII (Caraga) Directory

FINANCE & ADMINISTRATIVE DIVISION

CASH SECTION

Imelda L. Endencia AO III
Lorjezza S. Quimzon Admin. Aide IV

PERSONNEL SECTION

Marie Joy S. Luengas AO IV
Karen Grace G. Delco Admin. Aide IV

AGUSAN DEL NORTE

Romeo A. Solis
OIC-Provincial Director

Ellen Vee P. Chua	LG00 VI/Provincial Office
Annabella O. Cadigal	LG00 VI/Provincial Office
Johnny Y. Oreño	LG00 V/Provincial Office
Ormela Mae B. Lagapa	LG00 V/Provincial Office
Mary Christine Anthonette S. Punzalan	LG00 V/Carmen
Cynthia T. Binondo	LG00 V/Jabonga
Karolus Joseph A. Fuertes	LG00 V/Santiago
Melchora L. Grana	LG00 V/RTR
Yul O. Guerta	LG00 V/Tubay
Myrna B. Libao	LG00 V/Las Nieves
Mariles S. Oclarit	LG00 V/Magallanes
Laarni Beauty C. Sepe	LG00 V/Nasipit
Sonia T. Tinampay	LG00 V/Kitcharao
Cherry N. Vitor	LG00 V/Buenavista
Michelle V. Calo	LG00 II/Provincial Office
Ian Reigh M. Elimanco	LG00 II/Provincial Office
Mary Jean C. Burdeos	Admin, Asst. II
Nena R. Pabia	Admin. Asst. II
Margie D. Montero	Admin. Aide IV
Mary Jean L. Panchito	Admin. Aide IV
Noel S. Reños	Admin. Aide III
Rodolfo M. Remeticado	Admin. Aide I

Frontline Services

Service Title **ISSUANCE OF CERTIFICATION TO BARANGAY OFFICIALS**

Address **LOCAL GOVERNMENT MONITORING AND EVALUATION DIVISION (LGMED)**

Service Description **The purpose of the Certification is to support the free tuition and matriculation fee privilege for the legitimate dependent children of Barangay officials who are attending state colleges or universities or to support application for civil service eligibility.**

Who may Avail **Barangay officials of Region XIII**

Requirements **a. OATH OF OFFICE**
b. CERTIFICATION FROM CLGOO / MLGOO

Availability of Service **Monday to Friday 8:00 a.m. to 5:00 pm.**

Fees **No payment required**

How to Avail of the Service

STEPS	CLIENT ACTIVITY	OFFICE / DIVISION / SECTION / ACTIVITY	DURATION	PERSON IN CHARGE
1.	Log in at the receiving desk.	*Receiving clerk refers customer to the person in charge. Local Government Monitoring and Evaluation Division (LGMED)	5 minutes	Bernadette F. Sabayday
2.	Present requirements to person in charge.	*Person in charge reviews requirements.	5 minutes	Arvin R. Silvosa
3.		*Person in charge prepares certification.	10-15 minutes	
4.	Receive Certification	*Records personnel releases certification.	5 minutes	Bernadette F. Sabayday

Frontline Services

Service Title	ISSUANCE OF AUTHORITY TO TRAVEL ABROAD
Address	LOCAL GOVERNMENT MONITORING AND EVALUATION DIVISION (LGMED)
Service Description	Local Officials and employees travelling abroad are enjoined to seek prior authority in line with austerity measures and to ensure that such travels shall be limited to those which are urgent and extremely necessary and are expected to bring benefits to the country.
Who may Avail	Local Government officials and employees.
Requirements	<p>All requirements should be in two copies. Filing period should be at least ten (10) calendar days before the actual travel / departure.</p> <ol style="list-style-type: none"> a. LETTER REQUEST FROM THE LOCAL OFFICIAL/ EMPLOYEES b. STATEMENT AS TO IMMEDIATE AND DIRECT BENEFITS TO THE LOCAL GOVERNMENT c. ENDORSEMENT FROM THE GOVERNOR, CITY/MUNICIPAL MAYOR, AS THE CASE MAY BE. d. ENDORSEMENT FROM THE DILG PD/CD AND C/MLGOOO. e. SWORN STATEMENT ATTESTING THAT NO ADMINISTRATIVE CHARGE OR CRIMINAL CASE HAS BEEN FILED AGAINST THE APPLICANT. f. CLEARANCE FROM MONEY AND PROPERTY ACCOUNTABILITIES. g. INVITATION FROM THE HOST COUNTRY, SPONSORING AGENCY OR ORGANIZER (FOR NON-STUDY TRIPS) h. ENDORSEMENT FROM THE SPECIAL COMMITTEE ON SCHOLARSHIPS, NEDA AND A COPY OF THE ACCEPTANCE OR INVITATION LETTER FROM THE ORGANIZER OR DONOR (FOR STUDY TRIPS) i. ENDORSEMENT FROM THE DTI REGIONAL OFFICE IF THE TRAVEL IS FOR TRADE.
Availability of Service	Monday to Friday 8:00 a.m. to 5:00 p.m.
Fees	No payment required.

DILG Region XIII (Caraga) Directory

LOCAL GOVERNMENT MONITORING & EVALUATION DIVISION (LGMED)

Ray Gregory F. Jaranilla	LG00 VII/Div. Chief
Jocelyn C. Jayoma	LG00 VI
Lolita H. Savaria	LG00 V
Emmylou P. Burias	LG00 V
Marilou R. Autor-Salado	LG00 V
Arvin R. Silvosa	LG00 II
Luth Edmund A. Apresto	Statistician II
Amelita P. Platil	Admin. Aide VI

FINANCE & ADMINISTRATIVE DIVISION

Donald A. Seronay	Chief Admin. Officer
Lucia B. Garrido	SAO

GENERAL SERVICES SECTION

Edgardo T. Cubillas	AO V
Charlie E. Cogolio	Admin. Asst. III
Carlito A. Saga	Admin. Aide VI
Ruben K. Burdeos	Admin. Aide VI
Vicente A. Luengas	Admin. Aide IV

RECORDS SECTION

Bernadette F. Sabayday	Admin. Aide VI
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BUDGET SECTION

Primadonna M. Lincuna	AO V
Kristine Jean E. Forsuelo	AO IV
Jaimelyn S. Cobrado	Admin. Aide IV

ACCOUNTING SECTION

Roche Lynne L. Cunanan	Accountant II
Felicidad A. Fuertes	Admin. Asst. III
Catherine Eve L. Cagang	Admin. Asst. II

DILG Caraga Region Directory

Frontline Services

REGIONAL OFFICE

LILIBETH A. FAMACION, CESO IV
Regional Director

DONALD A. SERONAY
OIC-Assistant Regional Director

OFFICE OF THE REGIONAL DIRECTOR

<i>Atty. Anthony P. Vitor</i>	<i>Attorney IV</i>
<i>Renelou F. Jaranilla</i>	<i>LGOO V</i>
<i>Jose Miguel A. Siao</i>	<i>Info. Tech Officer I</i>
<i>Florian Faith, Jr. P. Bayawa,</i>	<i>LGOO II</i>
<i>Monet C. Bullecer</i>	<i>Admin. Asst. III</i>
<i>Celestino G. Mabaylan, Jr.</i>	<i>Admin. Aide IV</i>

REGIONAL PEACE & ORDER COUNCIL SECRETARIAT

<i>Annabelle Ivy R. Boquiren</i>	<i>LGOO V</i>
<i>Elenita S. Mandap</i>	<i>Planning Officer III</i>

LOCAL GOVERNMENT CAPABILITY & DEVELOPMENT DIVISION (LGCD)

<i>Charissa T. Guerta</i>	<i>LGOO VII/ Division Chief</i>
<i>Cecilia B. Besona</i>	<i>LGOO VI</i>
<i>Jeffrey A. Ramo</i>	<i>LGOO V</i>
<i>Melinda A. Laguna</i>	<i>LGOO V</i>
<i>Demedesis E. Evanoso</i>	<i>LGOO V</i>
<i>Bryan F. Edulzura</i>	<i>LGOO II</i>
<i>Don Manuelo O. Patrimonio</i>	<i>Statistician I</i>
<i>Eric James J. Brasileño</i>	<i>Admin. Asst. II</i>
<i>Carolyn S. Jaya</i>	<i>Admin. Aide VI</i>

How to Avail of the Service:

STEPS	CLIENT ACTIVITY	OFFICE / DIVISION / SECTION / ACTIVITY	DURATION	PERSON IN CHARGE
1.	Log in at the receiving desk.	*Receiving clerk refers customer to the person in charge.	5 minutes	Bernadette F. Sabayday
		Local Government Monitoring and Evaluation Division (LGMED)	5 minutes	Arvin R. Silvosa
2.	Present requirements to person in charge.	*Person in charge reviews requirements.	10-15 minutes	
3.		*Person in charge prepares certification.		
4.	Receive Certification	*Records personnel releases certification.	5 minutes	Bernadette F. Sabayday

Other Services

• Provide Technical Assistance on:

- ◆ *LGU Incentives Program*
 - ⇒ *Performance Challenge Fund (PCF)*
 - ⇒ *Local Government Support Fund (LGSF)*
 - ⇒ *Seal of Good Housekeeping (SGH)*
 - ⇒ *Seal of Disaster Preparedness (SDP)*

- ◆ *Local Government Awards*
 - ⇒ *Lupong Tagapamayapa Incentive Awards*
 - ⇒ *Galing Pook*
 - ⇒ *Gawad Pamana ng Lahi (GPL)*

- ◆ *Application of LGU Diagnostic Tools*
 - ⇒ *Local Governance Performance Management System (LGPMS)*
 - ⇒ *System on Competency Assessment for Local Governments (SCALOG)*
 - ⇒ *Gender Responsive LGU ka ba? (GeRL Ka Ba?)/Gender and Development Concerns*
 - ⇒ *Community-Based Monitoring System (CBMS)*

Customer's Feedback Form

Name: _____ Date: _____

Address: _____ Contact No.: _____

Kind of transaction with the Office: (Use check mark (√) to indicate your response)

Authority to travel abroad

Certificate of Incumbency

Other Services (Please specify name of program/project/activity):

Name of PACD Officer: _____ Name of Attending Officer : _____

Kindly rate the assistance provided by our office using the following scale:

Very Poor (VP)

Satisfactory (S)

Outstanding (O)

Poor (P)

Very Satisfactory (VS)

(Please check your response)

• Desk Officer

VP

P

S

VS

O

• Attending Officer

VP

P

S

VS

O

Comments/Suggestions:

Thank you for encouraging us to continuously seek for better ways and means to extend quality service!

Client Compliment Form

Name : _____

Address : _____

Email Address (if any): _____

Contact Number(s): _____

Organization/Agency: _____

Name of Person(s) Complimented: _____

Nature of Compliment: _____

Signature: _____

Date : _____

Other Services

- ◆ *Compliance to National Laws*
 - ⇒ *Millennium Development Goals Tracking System (MDG)*
 - ⇒ *Republic Act 10121 and Republic Act 9729*
 - ⇒ *Environmental Compliance Audit (Solid Waste Management RA 9003)*
 - ⇒ *Monitoring of Full Disclosure Policy (P/C/M/Brgy.)*
 - ⇒ *Anti-Red Tape Act (RA 9485)*

- ◆ *Plan/Report Preparation / Formulation*
 - ⇒ *State of Local Governance Report (SLGR)*
 - ⇒ *Executive-Legislative Agenda (ELA)*
 - ⇒ *Ecological Profile*
 - ⇒ *Comprehensive Development Plans*
 - ⇒ *LGU Gender Plan*
 - ⇒ *LGU Human Resource Management and Development Plan*
 - ⇒ *Documentation of Best / Replicable Practice on Local Governance*
 - ⇒ *Barangay Development Plan*
 - ⇒ *Codification of Ordinances*

Mangement Services

- ◆ *Project Development for the LGUs:*
 - ⇒ *Mindanao Basic Urban Sector Services Project (MBUSSP)*
 - ⇒ *Special Local Roads Fund (SLRF)*
 - ⇒ *Provincial Road Management Facility (PRMF)*
 - ⇒ *Millennium Development Goals Fund- Municipal Development Fund Office (MDGF-MDFO)*
 - ⇒ *Sagana at Ligtas na Tubig para sa Lahat (SalinTubig)*
 - ⇒ *DILG PAyapa at MAsaganang pamayaNAn (PAMANA) Fund*
- ***Conduct of Capacity Development Interventions for the LGUs:***
 - ⇒ *Local Officials Orientation Program*
 - i. *Newly Elected Officials Orientation Program (NEO)*
 - ii. *Barangay Newly Officials Orientation Program (BNEO)*
 - iii. *Skills Enhancement Trainings (demand driven)*
 - ⇒ *Integrated Sanggunian Kabataan Organizational Leadership and Reorientation Program (ISKOLAR - BOS)*
 - ⇒ *DRRM/CCA Program*
 - i. *Disaster Risk Reduction and Management/Climate Change Adaptation Plan (Province/City/Municipality/Barangay)*

Client Complaint/Feedback Form

Name: _____

Email Address (if any): _____

Home Address: _____

Tel. No. _____

Office Address: _____

Tel. No. _____

Name of person: _____

Nature of Complaint: _____

Date Happened: _____

Suggested Action from our Office: _____

Signature: _____

Date : _____

Hotline Numbers

DILG Region XIII Offices

<u>Regional Office</u>	
<i>Front Desk</i>	<i>(085) 342 - 2045</i>
<i>Administrative Division</i>	<i>(085) 341 - 1976</i>
<i>Tele fax</i>	<i>(085) 342 2134/815 1299</i>
<u>Butuan City</u>	
<i>City Office / Tele fax</i>	<i>(085) 342 - 5602 / 300-3101</i>
<u>Agusan del Norte</u>	
<i>Provincial Office / Tele fax</i>	<i>(085) 341 - 3732</i>
<u>Agusan del Sur</u>	
<i>Provincial Office / Tele fax</i>	<i>(085) 343 - 7179</i>
<u>Surigao del Norte</u>	
<i>Provincial Office / Tele fax</i>	<i>(086) 826-0167</i>
<u>Surigao del Sur</u>	
<i>Provincial Office / Tele fax</i>	<i>(086) 211 - 3470</i>
<u>Surigao City</u>	
<i>City Office / Tele fax</i>	<i>(086) 826 - 0082</i>
<u>Bislig City</u>	
<i>City Office / Tele fax</i>	<i>(086) 853 - 5413</i>

Feedback and Redress Mechanisms

We appreciate your comments/suggestions on how we serve you. Please let us know by doing the following:

- Accomplish our Feedback Form (provided by our Desk Officer)*
- Visit our website at <http://www.dilg13.com>*
- Call or text our Desk Officer for assistance using contact numbers: (085) 342-2045 and 0916-245-1752*
- Contact / Communicate through the Municipal / City / Provincial Offices of DILG-Region XIII.*

Thank you for encouraging us to continuously seek for better ways and means to extend quality services!